



Fond Farewells, Bold Beginnings

Washington Library Association Conference Registration Form **Tri-Cities, Washington**
Pasco DoubleTree Hotel **Advance Registration Deadline: March 8, 1999** **April 28-30, 1999**

One participant per form, please

Name: _____

Day Phone: (_____) _____ Email address: _____

Library or Affiliation: _____

Address: _____

City/State: _____ Zip: _____

- WLA Member • Non-Member • Vendor • Friend • Trustee • Student • Retired • Unemployed

For a more complete description of conference programs, activities, and meals, visit us at www.wla.org/99conf.html

Preconference Registration

On the Front Line: Intellectual Freedom and Customer Service

	COST	AMOUNT
WLA Member	\$40.00	_____
Non-Member	\$50.00	_____
Friend, Trustee, Student, Retired, Unemployed	\$35.00	_____

Netting Your Ancestors: Genealogical Research on the Internet

	COST	AMOUNT
WLA Member	\$40.00	_____
Non-Member	\$50.00	_____
Friend, Trustee, Student, Retired, Unemployed	\$35.00	_____

Dinner: Microbrew and the Vendors

Vendors. BBQ. Tours. Prizes.	\$12.00	_____
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TOTAL PRECONFERENCE AMOUNT _____

Send registration form and payment to WLA to:

Wayne Suggs, Richland Public Library
955 Northgate Drive Richland, WA 99352

General Conference Registration

	ADVANCE COST*	REGULAR COST*	AMOUNT
	(Before 3/8/99)	(After 3/8/99)	
WLA Member	\$100.00	\$120.00	_____
Non-Member	\$130.00	\$145.00	_____
Friend, Trustee, Student, Retired, Unemployed	\$85.00	\$85.00	_____

*Registration includes Thursday Executive Continental Breakfast and Friday Butcher Block Buffet Lunch.

Registration for One Day Only

	THURSDAY OR FRIDAY COST*	AMOUNT
WLA Member	\$65.00	_____
Non-Member	\$75.00	_____
Friend, Trustee, Student, Retired, Unemployed	\$55.00	_____

*Thursday registration includes Executive Continental Breakfast

*Friday registration includes Butcher Block Buffet Lunch

TOTAL CONFERENCE AMOUNT _____

Meals

COST AMOUNT

Thursday

Breakfast: (Don Muccino and Paul McCarthy)

Executive Continental (*included in registration*)

Lunch: (Gordon Jackson and vendors)

Chicken Caesar Salad \$14.00 _____

Pasta Primavera \$14.00 _____

Dinner: (Sherman Alexie)

Salmon Florentine \$25.00 _____

Prime Rib of Beef \$25.00 _____

Friday

Breakfast: (Bernard Waber)

French Toast \$10.00 _____

Healthy Heart \$10.00 _____

Lunch: (Awards/Business Meeting)

Butcher Block Buffet (*included in registration*)

Dinner: (Conference Review)

Mexican Fiesta Buffet \$22.00 _____

TOTAL MEAL AMOUNT _____

PRECONFERENCE AMT (from page 1) _____

CONFERENCE AMT (from page 1) _____

TOTAL AMOUNT ENCLOSED _____

Method of Payment

- **Check** Make check payable to "WLA 1999 Conference"

- **Bankcard** Please fill out the following:

- Visa
- MasterCard

Card # _____

Exp. Date _____ Print the name of the cardholder:

Signature: _____

- **Purchase order PO#** _____

Purchase orders MUST be received by **March 8, 1999** to qualify for the advance registration fee. All purchase orders must be accompanied by a completed registration form for each attendee.

Requests for refunds must be received by **April 9, 1999**.

Refunds are subject to a \$10.00 processing fee. For questions regarding registration or refunds contact:

Wayne Suggs at (509) 942-7450; Fax: (509) 942-7447,
or e-mail at **Waynes@richland.lib.wa.us**

Receipts will be enclosed in your registration packet at the conference.

Conference registration costs include \$2.00 per day surcharge for ADA accommodation contingency fund. Accommodation for individuals with disabilities is available. Please contact the WLA office at (206) 545-1529 or 1 (800) 704-1529 by April 1, 1999 if you require accommodation.

Conference Programs

Please check the program sessions you plan to attend.

THURSDAY APRIL 29

- *Keynote: Don Muccino & Paul McCarthy 7:30 -9:30 AM*

Thursday 9:30-10:30 AM

- *How to Use the WWW for Government Information Ref*
- *Maintaining Health: Recruitment... Membership*
- *The Inside Scoop: Schools and School Libraries I*
- *Marketing Library Services*
- *Technospeak 101: Can We Talk?*
- *Trademark Basics*

Thursday 10:45-11:45 AM

- *Social Connections or Social Disease?*
- *Customer Service in the Public Sector: Myth or Reality?*
- *The Inside Scoop: Schools & School Libraries-Collections*
- *Getting the Most for Your Document Delivery Dollar: ILL*
- *Essential Tools for the Virtual Reference Desk*
- *Gates Library Foundation Programs: What's Happening*
- *Bold Beginnings: New Director, New Opportunities*
- *Lunch Speaker: Gordon Jackson, vendors 12:00-2:00 PM*

Thursday 2:00-3:00 PM

- *Putting Your Best Foot Forward: Public Speaking 101*
- *Blurring the Lines: "Paras" and "Profs": Certification*
- *Only Connect: Using the Internet for Literature Activities*
- *Adult Programs that Work*
- *Power Tools for the Virtual Reference Desk*
- *Ergonomics and Technology*

Thursday 3:30-4:30 PM

- *Road Map for the Information Superhighway: Policies*
- *Pencils and Mice: Hands-On Ergonomics*
- *Blurring the Lines: "Paras" and "Profs": Pay Issues*
- *Library Programs for Inquiring Minds*
- *Patent Basics*
- *Use 'em or Lose 'em: Teen Volunteers in the Library*
- *Interest Groups 4:45-5:45 PM*
- *Banquet Speaker: Sherman Alexie 7:00-9:00 PM*
- *Solinus Washingtonius/President's Reception 9:00 PM-*

FRIDAY APRIL 30

- *Breakfast Speaker: Bernard Waber 7:30-9:30 AM*

- *Keynote: Michael B. Eisenberg 9:45-11:00 AM*

Friday 11:15 AM-12:15 PM

- *Talkin' 'Bout Books: Book Clubs for Teens and Preteens*
- *Politics and Economics of Literacy*
- *Library Advocacy in the 21st Century: At Home*
- *Perspectives on Outsourcing from the ALA Task Force*
- *Why Are You So Difficult to Manage?*
- *Avoid Fond (?) Farewells: Evaluate Library Directors*
- *WLA Awards and Business Meeting 12:30-1:45 PM*

Friday 2:00-3:00 PM

- *When Cops Come to Call: First Amendment*
- *Difficult to Manage? What Can I Do About It?*
- *Internet Challenges: Freedom of Speech, Privacy*
- *Simply Sixty: Book Reviews*

Friday 3:15-4:15 PM

- *When Cops Come to Call: Youth*
- *Avoid Fond (?) Farewells: Hire/Fire Library Directors*
- *Library Advocacy in the 21st Century: At the Legislature*
- *More Internet Challenges: Encryption, Domain Name*
- *Book Talking the Best: New Children's Literature*
- *Grand Finale 4:15-4:45 PM*