Activate, Collaborate and Educate: Health Outreach and Programming in Your Community

Michele Spatz, M.S. NNLM All of Us Community Engagement Coordinator

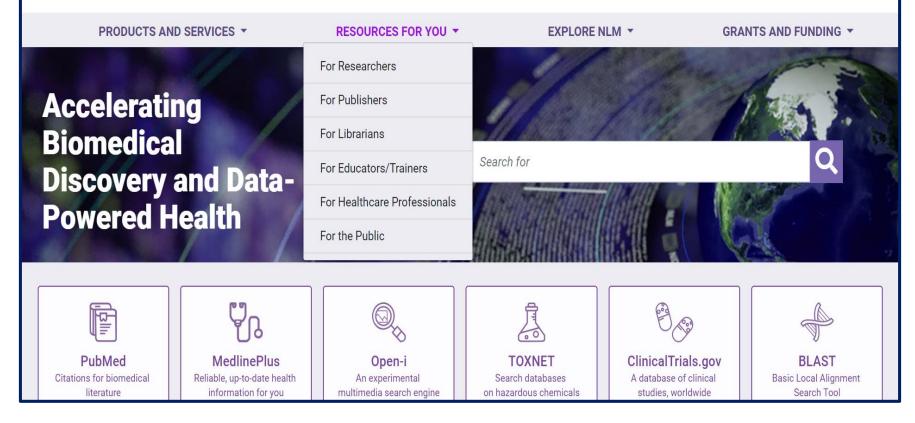








U.S. National Library of Medicine



https://www.nlm.nih.gov/



https://nnlm.gov/



The NNLM & *All of Us* Research Program Partnership



The future of health begins with you.

The All of Us Research Program has a simple mission. We want to speed up health research breakthroughs. To do this, we're asking one million people to share health information. In the future, researchers can use this to conduct thousands of health studies.



LOG IN

joinallofus.org/nlm

NNLM All of Us Community Engagement Network







nnlm.gov/all-of-us

Goals of the partnership between NNLM and the *All of Us* Research Program To increase the capacity of library staff to improve health literacy.

To highlight libraries as a technology resource for trusted health information and also participant engagement, particularly for those in underserved communities affected by the digital divide.

To provide libraries and member organizations with information about the *All* of Us Research Program to share with their local communities.







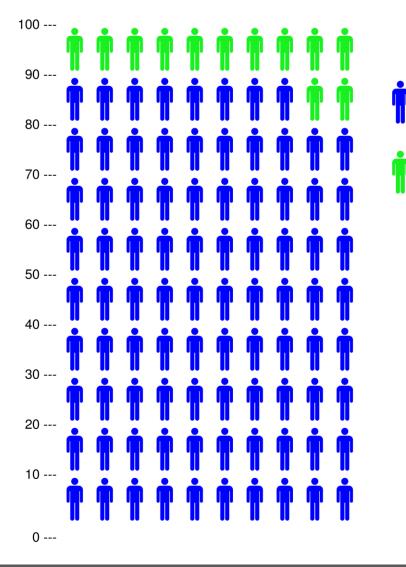
•Intro to Health Outreach Programming

- Partnering for Health Outreach
- Health Outreach/ Program Ideas
- NLM Consumer Health Resources
- Health Programming & Planning Resources

Health Outreach



Health Literacy Skills - U.S. Adults



88 out of 100 people: Lack needed health literacy skills

12 out of 100 people: Have proficient health literacy skills

Health Outreach

Free Health Information For Older Adults Get more from your health care.

 Learn how to find
the best resources
to answer you
questions to get
he most out of
healthcare
services.
 Monday, October
23rd at 6:30 PM
in the Round Room

 Monday, October
23rd at 6:30 PM
in the Round Room
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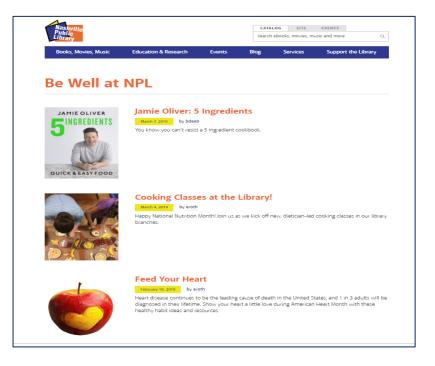
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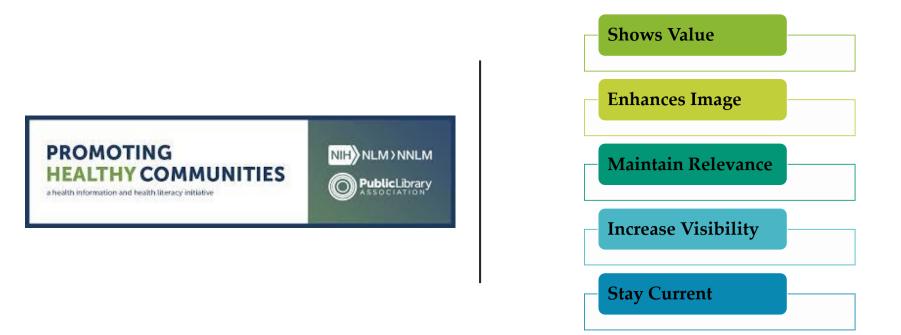
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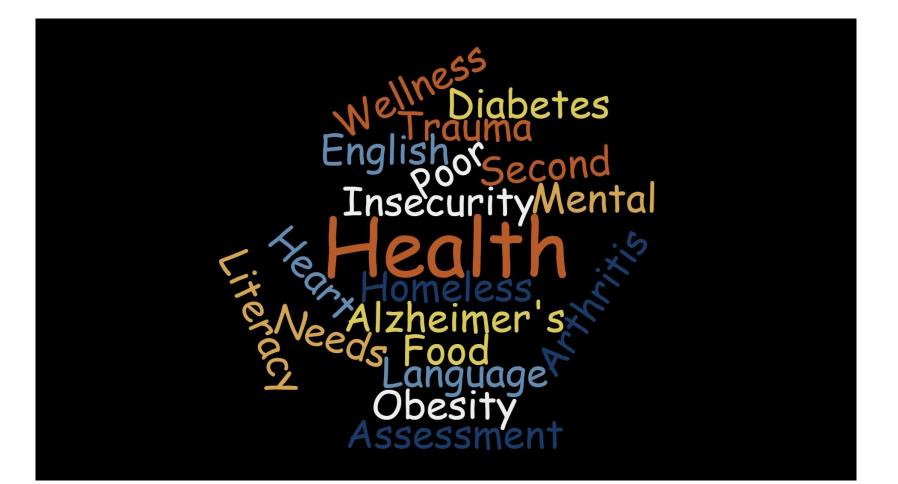
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Health Outreach @ Your Organization

Community Needs Assessment



Kaiser State Health Facts

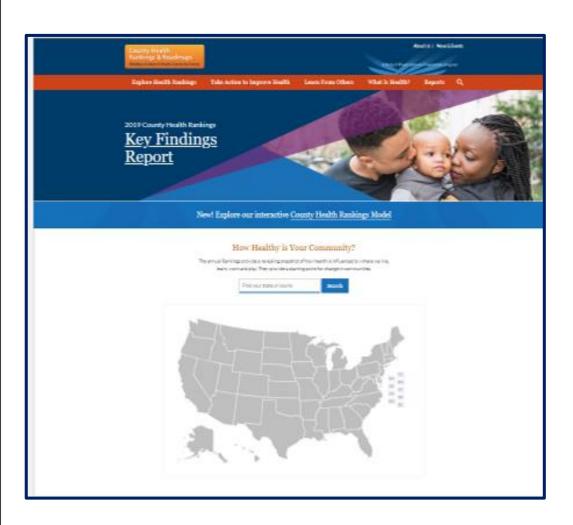
Kaiser Family Foundation



https://www.kff.org/statedata/

County Health Rankings & Roadmaps

Robert Wood Johnson Foundation & University of Wisconsin Population Health Institute



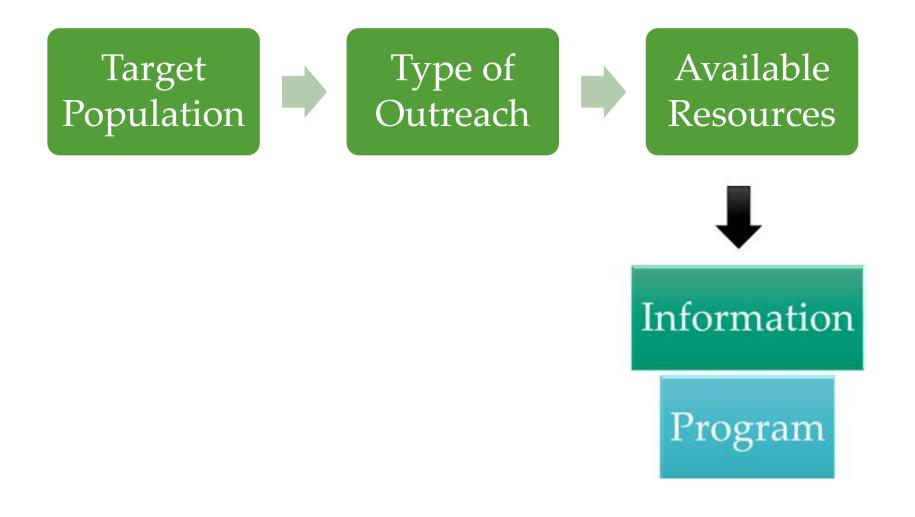
http://www.countyhealthrankings.org/

Was	hingto)n 2019	Select and	other state 🔻					9	Tweet	Like 0
Overview	Rankings	Measures	Downloads	Compare Counties		Select a	county	v	🌢 Print 🛟 Help		Español
Eack To			Klickitat	(KL)				•	Show areas to explore	Show are	as of strength
OVERA	LL RANK	\odot	County De	emographics +							
Rank 🔻	County					Klickitat County	Trend	Error Margin	Top U.S. Performers	Washington	Rank (of 39) 1
1 2	San Juan (SJ) King (KG)		Health Ou	tcomes							17
3	Snohomish (SN)	Length of L	.ife							15
4 5 6	Island (IS) Thurston (TH) Whitman (WH))	Premature dea	th	6	5,800	~	4,600- 7,000	5,400	5,600	
7	Chelan (CH)		Quality of	Life							18
8 9	Kitsap (KT) Whatcom (WA))	Poor or fair hea Poor physical h		0 0	15% 3.9		14-15% 3.7-4.1	12% 3.0	14% 3.7	

Rank ▼ 14	County Lincoln (LI)			Klickitat County	Trend	Error Margin	Top U.S. Performers	Washington	Rank (of 39
15	Benton (BE)	Health Factors							15
16 17	Jefferson (JE) Klickitat (KL)	Health Behaviors							14
18	Walla Walla (WL)	Adult smoking	0	14%		14-15%	14%	14%	
19 20	Skagit (SA) Pierce (PI)	Adult obesity		31%	~	27-35%	26%	28%	
20	Skamania (SK)	Food environment index		7.2			8.7	8.1	
22	Wahkiakum (WK)	Physical inactivity Access to exercise opportunities		21% 74%		17-25%	19% 91%	16% 87%	
23 24	Spokane (SP) Asotin (AS)	Excessive drinking	0	16%		15-17%	13%	18%	
25	Clallam (CM)	Alcohol-impaired driving deaths		22%	~	10-36%	13%	33%	
26 27	Grant (GA) Stevens (ST)	Sexually transmitted infections		271.1	~		152.8	435.9	
28	Mason (MA)	Teen births		<u>23</u>		19-28	14	20	
29 30	Garfield (GF) Lewis (LE)	Additional Health Behaviors	(no	ot include	ed in ov	erall ranki	ng) +		

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Develop a Plan



7 Key Questions

- Who?
- What?
- When?
- Where?
- Why?
- How?
- How Much?



Logic Models – A Planning Tool

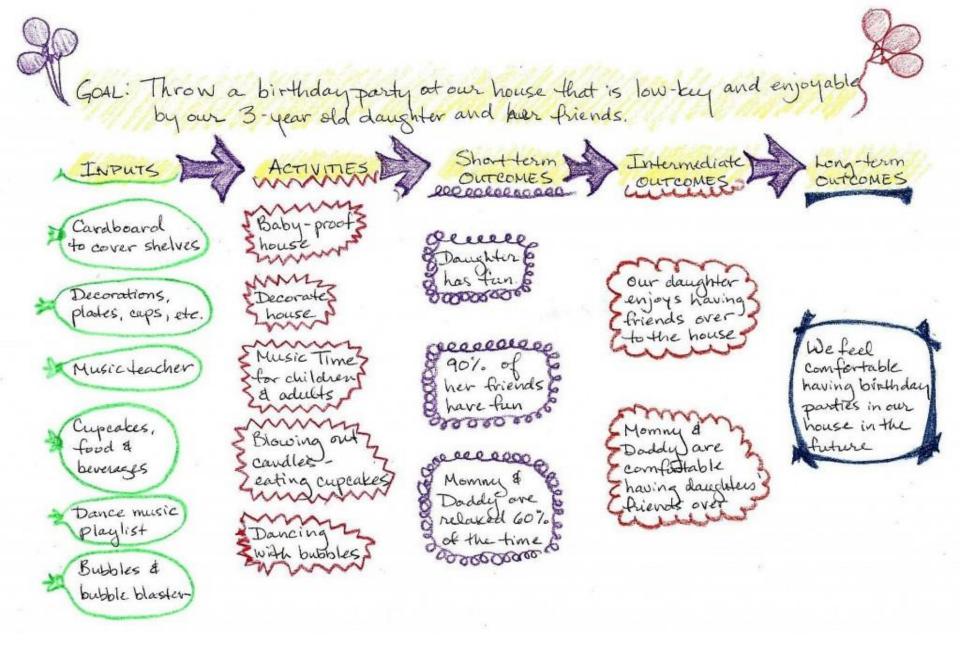
NN/LM Outreach

Logic Model Template

		•	•		
Program: Health Inform	nation Outreach Program				
Goal: Improve commur	nity members' abilities to f	ind, evaluate, and use h	ealth information		
INPUTS	ACTIV	ITIES		OUTCOMES	
What we invest	What we do	Who we reach	Why this project: short-term results	Why this project: intermediate results	Why this project: long-term results
 Staff Volunteers Time Money Research findings Materials Equipment Technology Partners 	 Conduct workshops and meetings Train Deliver services Develop products, curricula, resources Facilitate access to information Work with media 	 Participants Clients Agencies and community-based organizations (CBOs) Decision-makers Customers Clinical professionals Members of CBOs 	Learning Awareness Knowledge Attitudes Skills Opinions Aspirations Motivations 	Action Behavior Practice Decision-making Policies Social Action	Conditions Health Social Economic Civic Environmental

Assumptions	External Factors
 Beliefs about the environment and community Should be confirmed before beginning the program 	 Positive and negative influences Culture, economics, politics, demographics Should be confirmed before beginning the program

https://nnlm.gov/neo/members/evaluationresources



Inputs	Activities	Activities	Outcomes	Outcomes	Outcomes
What we invest	What we do	Who we reach	Why we do it: Short-term results	Why we do it: Intermediate results	Why we do it: Long-Term results
Librarians to conduct training Senior center partners Internet access at senior centers Senior center staff to support educational activities	Six training sessions for older adults enrolled in the day care program Two training sessions per senior center staff member on accessing information on MedlinePlus (M+) or other NLM resources Two monthly training sessions for family members (or other loved ones) at varying times (day, evening)	50% of older adults in the program receive training 80% of day care center staff members receive training 80% of family members receive training	Older adults and senior center staff members improve knowledge of health information resources Older adults improve knowledge about their prescription drugs	Older adults will use online health information resources to research future health concerns Activity staff will become a resource for older adults to help them get health information to prepare for doctor's visits	Older adults improve communication with physicians about health concernsM+ training becomes a regular part of the older adult day care program activitiesProviding M+ assistance will be part of one staff member's job descriptionM+ training will be incorporated into orientation for new staff

Assumptions

- Staff will be interested in helping older adults with online health information research
- Family members will be willing to attend training sessions

External Factors

(+)The senior center recently upgraded its computers

(-) There appears to be considerable turnover in mid-level agency staff

Partners for Health Outreach

Strength in Partnerships



Choosing a Partner

- Revisit your logic model:
 - What are your program goals?
 - Which needs can be met by the library?
 - Where can a partner help you achieve your goals



Where do you need help?

- Audience
- Publicity
- Funding
- People/Project Staff
- Space
- Ideas and know-how
- Presenters/Performers
- Think inside the library



Community Partners (Tips):

Approaching Your Community Partner Be clear about what you want from your partner

Communicate how your partnership will be mutually beneficial

Be prepared – share info about your library; research your partner(s)

Community Partners (Tips):

Working with a Partner Communicate outreach goals & expectations; Listen

Agreements in writing – MOUs; IGAs

Be Prepared – have a plan B

Community Partners (Tips):

Follow Up

Thank partner publicly and privately

Keep in Touch

Marketing Ideas



Materials and Resources



U.S. National Library of Medicine





NIH U.S. National Library of Medicine



NLM Consumer Health Resources



MedlinePlus Homepage

https://medlineplus.gov/

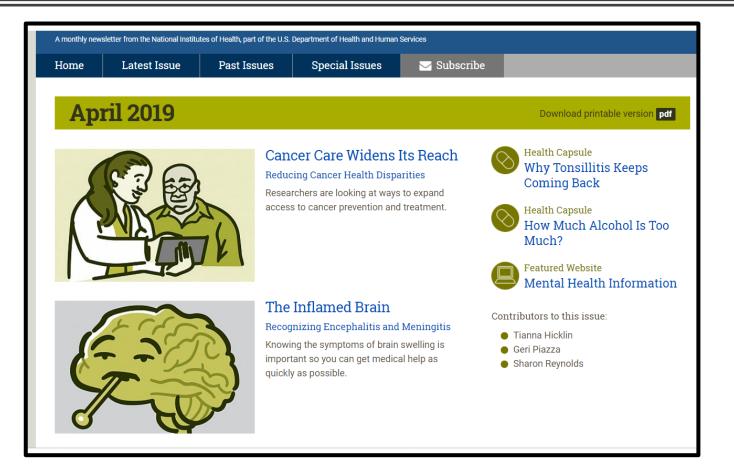


NH) U.S. National Library of Medicine MedlinePlus Search MedlinePlus GO **Trusted Health Information for You** About MedlinePlus Site Map FAQs Customer Support **Health Topics Drugs & Supplements** Videos & Tools Español Home → Health Topics → Paget's Disease of Bone Paget's Disease of Bone Also called: Osteitis deformans On this page Learn More See, Play and Learn Basics Related Issues No links available Summary Start Here Genetics Diagnosis and Tests Research Resources For You Clinical Trials Find an Expert Patient Handouts Journal Articles Summary Paget's disease of bone causes your bones to grow too large and weak. They also might break easily. The disease can lead to other health problems, too, such as arthritis and hearing loss. You can have Stay Connected Paget's disease in any bone, but it is most common in the spine, pelvis, skull, and legs. The disease might affect one or several bones, but not your entire skeleton. More men than women have the Sign up for the My MedlinePlus disease. It is most common in older people.

newsletter 🕧

NIH News in Health

https://newsinhealth.nih.gov/



HealthReach – Health Information in Many Languages https://healthreach.nlm.nih.gov/



Search for Patient Education Materials

Find multilingual, multicultural health information and patient education materials about health conditions and wellness topics. Learn about diseases, causes, symptoms, treatment, and prevention. Materials may be available as printable documents, audio, and video.

		Search
All Languages 💠 🛛 All Formats	All Authors \$	

Featured Resources

Opioid Misuse and Addiction Resources NEW

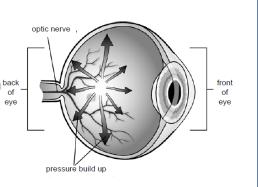
In response to the current opioid crisis, the National Library of Medicine partnered with <u>Healthy Roads Media</u> to produce a collection of materials that teach people about opioids and opioid misuse. The collection has 22 easy-to-read handouts, videos, and audio recordings in English and Spanish.

Opioids

Health Information In Many Languages Home Provider Info A-Z Index Data Vi	Z	U.S. National Library of Medicin	_
Glaucoma Russian 😄 🛛 All Formats	All Authors \$	Search	
1-2 of 2 results	Format	10 per page ‡ Languages	
Glaucoma	Document	English; Arabic; Chinese, Simplified (Mandarin dialect); Chinese, Traditional (Cantonese dialect); French; Hindi; Japanese; Korean; Portuguese; Russian; Somali; Spanish; Vietnamese	
Diabetes and Eye Problems	Document	English; Arabic; Nepali; Russian; Somali; Spanish	
About HealthReach ARHC C	Contact Us Submit You	ur Resources Link to HealthReach	

Glaucoma

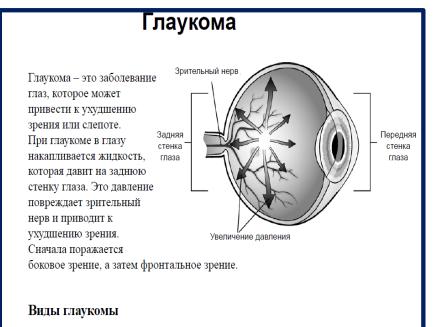
Glaucoma is an eye disease that can cause vision loss or blindness. With glaucoma, fluid builds up in the eye, which puts pressure on the back of the eye. This pressure injures the optic nerve and causes vision loss. Side vision is often affected first, followed by front vision.



Types of Glaucoma

There are two main types of glaucoma:

- Open-angle glaucoma often has no signs until it reaches an advanced stage. The pressure slowly damages the optic nerve over time. This affects both eyes but you may have signs in one eye first.
- Angle-closure glaucoma has a very fast rise in pressure and sudden

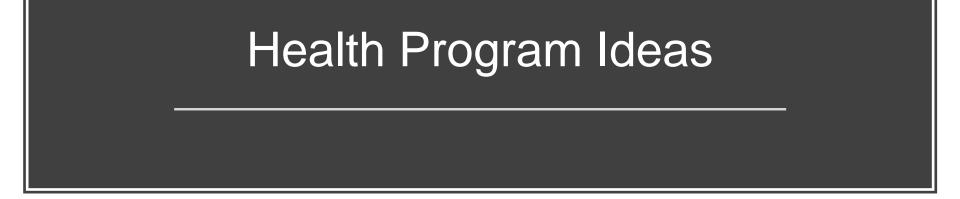


Существует два основных вида глаукомы:

• Открытоугольная глаукома зачастую не имеет никаких

HealthReach

https://healthreach.nlm.nih.gov/





National Health Observances (NHOs)

https://healthfinder.gov/NHO/



National Health Observances https://nnlm.gov/all-of-us/national-health-observances



On this Page March

April

November

National Health Observances

The National Network of Libraries of Medicine (NNLM) provides resources for public libraries that align with National Health Observances throughout the calendar year. Providing programming resources is one way that the Community Engagement Network (CEN) supports communities with consumer health information and education in order to increase health literacy and raise awareness of the NIH *All of Us* Research Program. For more information about the mission of the CEN, please visit <u>About Us</u>. The release of this content in these formats is a pilot for the 2019 calendar year, the CEN is actively seeking feedback from public library staff through engagement of NNLM advisory groups and a task force through the Public Library Association (PLA). Any feedback or suggestions regarding this project may be submitted via email to the <u>NNLM All of Us</u> National Program[®].

March



National Nutrition Month

- Electronic bulletin slide: <u>National Nutrition Month: MedlinePlus</u>
- Printer-friendly handout (8.5"X11"): Your Guide to Eating Well (Available for order!)
- Printer-friendly poster (11"X17"): <u>Because Knowledge is the Key Ingredient in Nutrition</u> (Available for order!)
- Library program kit: <u>Nutrition Month</u>
- Webinar on March 18, 2019 (1:00-2:00pm ET): Food for Thought: Exploring Nutrition Information Resources
- Webinar on March 20, 2019 (10:00-11:00am CT): What's Nutrition Got to Do With It?

Women's History Month

MedlinePlus - Organizations

NIH) U.S. National Library of Medicine				
Trusted Health Information for You	Search MedlinePlus GO About MedlinePlus Site Map FAQs Customer Support			
Health Topics Drugs & Supplements Videos & Tools Español				
Home → Organizations Organizations A collection of organizations providing health information. Also available arranged by topic.				
Go to: A B C D E F G H I J K L M N O P	Q R S T U V W XYZ			
Α				
AAA Foundation for Traffic Safety				
AABB				
ABIM Foundation				
About the ADEAR Center (National Institute on Aging)				
Academy of General Dentistry				

Host a Monthly Health Book Club https://nnlm.gov/all-of-us/nnlm-reading-club



NNLM Reading Club

What is the NNLM Reading Club?

The NNLM Reading Club is a selection of "ready-to-use" fiction and nonfiction books along with free and downloadable materials designed to help libraries support the health information needs in their communities. Through the fun and intimacy of a book club, readers will discuss health and wellness topics important to them and their loved ones.

How are books selected?

Books reference a health topic that aligns with the NIH All of US Research Program® and the National

Read a good book? WE WANT TO KNOW!





NNLM Reading Club Selection Guide: Mental Health

About Mental Health Month

Everything Here is Beautiful

Rx: A Graphic Memoir

Gorilla and the Bird

Mental Health Resources

Mental Health Month

Because mental health conditions, such as depression or anxiety, are real, common and treatable, the <u>National Institute of Mental Health</u> (<u>NIMH</u>) ^{CP} recognizes the importance of scientific research to advance medical breakthroughs. To help raise awareness, May is recognized by the National Health Observances as <u>Mental Health Month</u> ^{CP}. In this guide, you will find a variety of trustworthy resources and program ideas to support health education and reduce the stigma often associated with mental health disorders. Select one of the NNLM Reading Club selected books, share the information, and start the conversation.



NNLM Reading Club Selection Guide: Mental Health

About Mental Heatty Month Everything Here is Beautiful

Re & Graphic Mensile Gonita and the Bird

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Gorilla

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NNLM Reading Club Book Kit

Do you want to share this book with your reading club? NNLM has made it easy to download the discussion guestions, promotional materials, and supporting health information from this page.

However, if you are short on time or resources, apply 0 for the free "program-in-a-box" NNEM Reading Club Book Kit which includes 8 books as well as discussion questions and health topic materials.

Promote the event

Join Us for a Sird

Facebook or Twitter IPG file
 * "Customizable PDF file 8.5 x 11

"How to edit POF files F

Discuss the book Discussion guide for Gerille and the Bird

Share health information

The Book

Zack McDermott, a 25-year-old Brooklyn public defender, wolar up one morning convinced he was being filmed, Trumen Show-style, as pert of an audition for a TV pilot. Every persently was an actor every car would magically stop for him; everything he saw was a case from "The Producer" to help impire the performance of a lifetime. After a maric upwe enound Menhatten, Zack, who is bipolar, was erested on a subway platform and admitted to Balleviae Hospital. So begins the story of Zack's free-fall into psychosis and his desperate, polgnent, often hilerious struggle to claw his way back to us filenas roots and to the one person who might be able to save him, his format roots and to Midwenter mother, nicknerned the Bird, whose fierce and sheaftest love is the light in Zack's dark world.

Soon to be a HSO limited series

Gonito and the Bint: A Memoir of Madness and a Mathen's Love (Zack McDermott) Little, Brown and Company (2017) 288 pages (581x 9780316315142

Review

"Mental," Gorilla And The Brid: Two Starkly Different Accounts of Bipolar Disorder. NPA Book Reviews: October 3, 2017#

The Author

Zack McDermott has worked as a public defender for The Legal Aid Society of New York. His work has appeared in the New York Turks, This American Life, Morning Eddion, and Gowker, among other places. He lives in New York and LA.

This is a true story, and i have done my best to ensure accuracy in its telling. As my memory is sometimes fallable, dialogue is approximate. In cases where the events described tool place when i was too priving to understand what was happening around me, i have relied on my mother, the Bird, to full in the gaps. The names and identifying details of some individuals have been changed."



Zeck McDermott on His Memoir and His Mom[®] by Stephanie Stephens, bphape.com, October 9, 2018.



NNLM Reading Club Selection Guide: Mental Health

About Mental Health Month Everything Here is Beautiful Rx: A Graphic Memoir Gorilla and the Bird Mental Health Resources

Health Information

Although library staff cannot answer specific questions about medical conditions or treatment options, they can guide their community members to trusted health information so that they can make educated decisions about their health and that of their loved ones.

To supplement any health education program or event, use trustworthy resources from the National Library of Medicine, affiliated government agencies, and non-profit associations. These resources are *free* to share. Follow instructions to download or to order books, Infographics, and fact sheets.

There's an NIH for that...and more

The <u>National Institute of Mental</u> <u>Health (NIMH)</u> is the lead federal agency for research on mental

Website Resources

Share mental health resources on your library website for people to find the help they need.



- Mental Health First Aid @ offers an 8-hour course that gives people the skills to help someone who
 is developing a mental health problem or experiencing a mental health crisis. The evidence
 behind the program demonstrates that it does build mental health literacy, helping the public
 identify, understand, and respond to signs of mental illness. Find a Mental Health First Aid course
 near you using the <u>search tool</u> @.
- Mental Health Screening Tools[®]
- Mental Health and Addiction Insurance Help Portal[®]
- <u>Ok2Talk.org</u> is sponsored by the National Alliance on Mental Illness (NAMI). The web community is designed as a safe place for teens and young adults struggling with mental health conditions to express themselves. Sometimes that's writing and other times it's creating visuals. Either way, it's a place to share what's on your mind ... because you are not alone.

Graphic Medicine

Creative expression can be a conduit for discussing difficult subjects, for finding solace, or for describing complicated feelings. How can mental health information be shared through art?

NLM Traveling Exhibitions



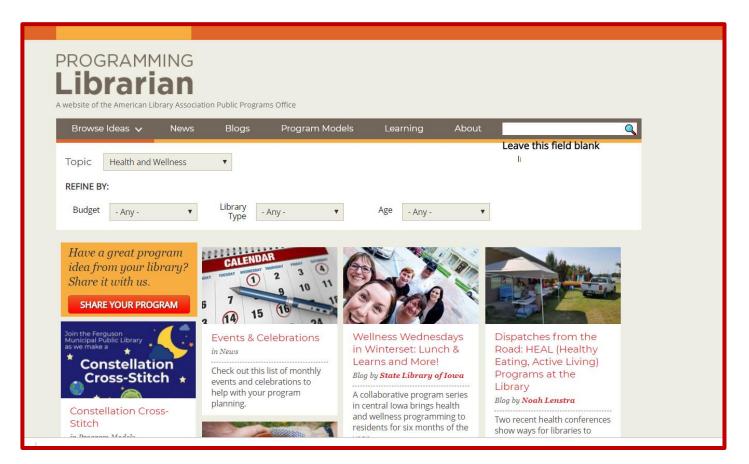
https://www.nlm.nih.gov/hmd/about/exhibition/



Promote NLM Resources in Your Community

Add NLM resources and news feed information to your library's website and social media sites.

ALA Programming Librarian http://www.programminglibrarian.org/



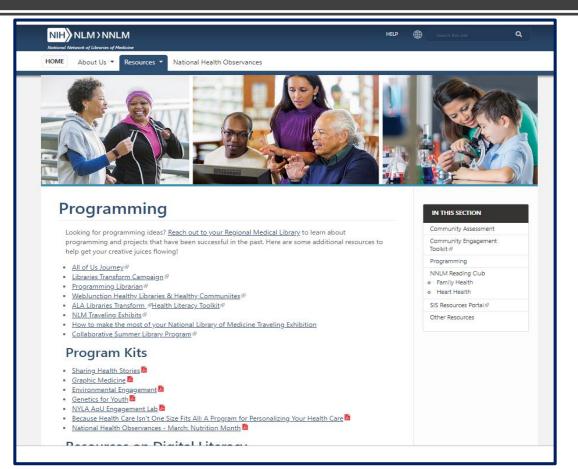
ALA/NNLM Libraries Transform

http://www.ilovelibraries.org/librariestransform/health-literacy-toolkit-intro



Health Outreach Programming Resources

https://nnlm.gov/all-of-us/resources/programming



Helpful Health Outreach Planning Tools

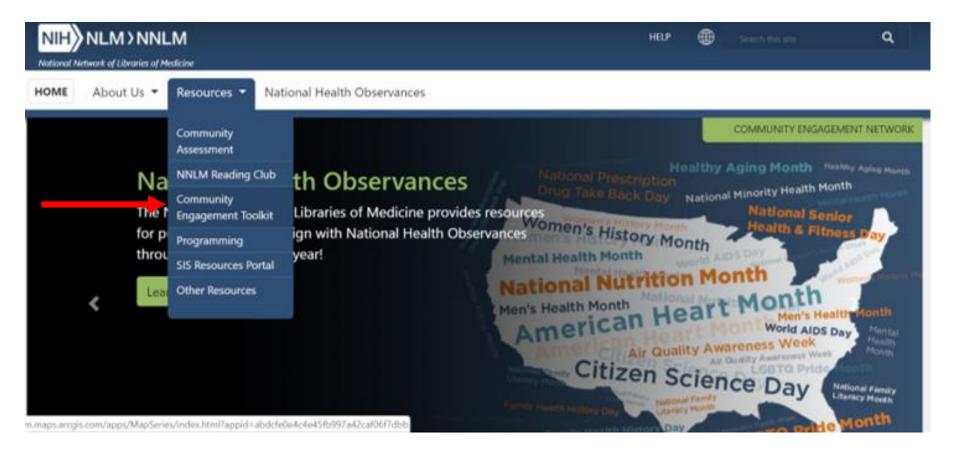




NNLM National Evaluation Office (NEO) Publications https://nnlm.gov/neo/training/guides

- **Booklet 1:** Getting Started With Community-Based Outreach
- **Booklet 2:** Planning Outcomes-Based Outreach Projects
- **Booklet 3:** Collecting and Analyzing Evaluation Data
- Measuring the Difference: Guide to Planning and Evaluating Health Information Outreach

NNLM Community Engagement Network https://nnlm.gov/all-of-us



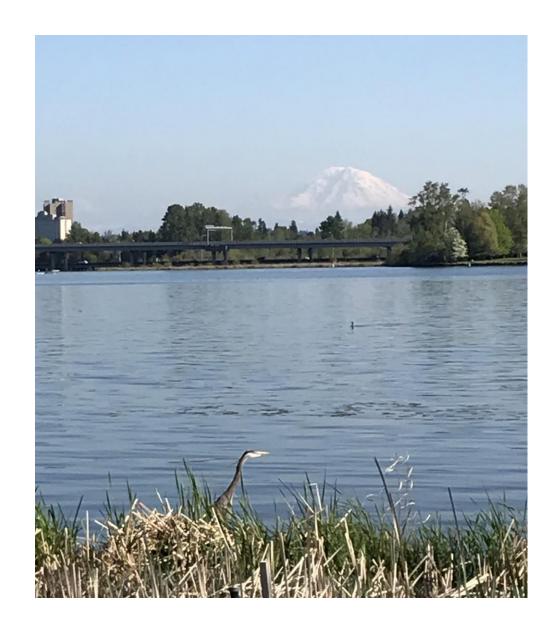
Community Engagement Toolkit (NNLM) https://nnlm.gov/Zom



Questions?

Thank you!

Michele Spatz, M.S. NNLM All of Us Community Engagement Coordinator NNLM PNR, University of Washington, Seattle, WA mspatz@uw.edu



ACE Health Outreach and Programming - Creating Partnerships

Name of Your Organization	
Describe your organization and the populations you serve.	
What is the activity you wish to conduct that requires you to seek potential partners? What specific health need(s) or community problem(s) do you wish to address?	
Describe how your organization is in a position to address the health need(s)/community problem(s) that you have identified.	
State the objectives or goals, needed resources and relationships to accomplish your objective. Summarize the anticipated results of your activity. What would be different in your community when you have reached your goal(s)?	
Identify available resources and relationships that will be needed to accomplish your goal. List influential leaders/titles of leaders in your community. How can your organization build a relationship with them and their organizations?	
Why is a partnership needed to accomplish your goal?	
List at least 2 National Library of Medicine and/or other reputable resources that your organization can use to provide health information to your target population focused on your identified health need(s)/community problem(s).	

Assignment designed based on Community Tool Box (University of Kansas) March 2018-LNC

This project is funded by the National Library of Medicine, National Institutes of Health, Department of Health and Human Services, under Cooperative Agreement Number UG4LM012342 with the University of Pittsburgh, Health Sciences Library System.



Activity: Goal:						
What we do	Who we reach	Why this activity: short- term results	Why this activity: intermediate results	Why this activity: long- term results		

Assumptions	External Factors

March 2018-LNC

This project is funded by the National Library of Medicine, National Institutes of Health, Department of Health and Human Services, under Cooperative Agreement Number UG4LM012342 with the University of Pittsburgh, Health Sciences Library System.

