### Agenda Topics

<table>
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<th>Time</th>
<th>Topic</th>
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<th>Presenter(s)</th>
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| 9:30am – 9:45am    | **Snacks, Welcome & Introductions/Icebreaker:** Introduce yourself and weigh in: are learning styles a myth?  
[http://www.wired.com/2015/01/need-know-learning-styles-myth-two-minutes/] |                               | Gerie Ventura                |                  |
| 9:45am – 10:00am   | **Discussion: WLA Conference 4/27-29**  
WALT Gaming Table: what shall we play?  
Lunch & Learn workshop  
Brainstorm Display Table Ideas |                               | All                           |                  |
| 10:00am – 11:15am  | **Presentation: WALT Learning Group Plan**  
Discussion, feedback needed |                               | Betha Gutsche & Elizabeth Iaukea |                  |
| 11:15am – 11:30am  | **Break**                                                                                       |                               |                               |                  |
| 11:30am – 12:30pm  | **Mini-Training**  
Tailored for WALT from a section of “Service Excellence in Your Library (SEYL)” -- help differentiate between good customer service & “service excellence,” which includes identifying the specific things that take service to that higher level, how we can apply those same elements and techniques in proving internal & external library service |                               | Kate Laughlin                |                  |
| 12:30pm – 1:45pm   | **Lunch & Sharing,**  
including results of the WSL CE survey | Discussion                    | All                           |                  |
| 1:45pm – 2:00pm     | **Brainstorm in-house training topics for future meetings (both f2f and online)** | Discussion, feedback needed  | All                           |                  |
| 2:00pm – 2:15pm     | **Interest Group Elections**  
Discuss the elections process, nominations |                               | Gerie Ventura                |                  |
| 2:15pm – 2:30pm     | **Meeting Debrief/Adjournment**  
review Parking Lot issues,  
next steps before next meeting,  
informal meeting at WLA Conference? |                               | Gerie Ventura                |                  |